Streamline Your Revenue Cycle with CaparioOne℠ for Partners

In a time of declining reimbursements and increased costs, it's more important than ever to proactively manage your cash flow. As a billing service, you’re responsible for not only your own bottom line, but for that of your customers as well.

Partnering with Capario gives you the tools, insight and power you need to manage all aspects of the revenue cycle. With our in-depth business analytics tools you and your customers will be able to improve efficiencies, reduce costs and accelerate cash flow.

CaparioOne streamlines the revenue cycle, enabling you to collect more money for your clients while using fewer resources. The true power of our system lies in the real-time information we provide—information that you, in turn, can provide your clients.

GET CLAIMS RIGHT THE FIRST TIME
CaparioOne uses a sophisticated claims scrubbing engine to validate nearly every aspect of a claim before it gets to the payer. As a result, Capario ensures that payers receive the cleanest, most accurate claims possible, resulting in faster payment times.

Automated eligibility checks can verify whether a patient is eligible under a specific payer and plan. From there, powerful editing tools are used to scrub claims for standard edits such as:

- Clearinghouse/HIPAA-related edits
- Payer- and specialty-specific edits
- Correct Coding Initiative (CCI) edits
- Medical Necessity using National Coverage Determinations (NCD) and Local Coverage Determinations (LCD) data sets

STREAMLINE YOUR WORKFLOW
For any claims that are flagged during the validation process, CaparioOne provides intuitive, easy-to-use tools to update and resubmit the claim within minutes.

Applying a comprehensive set of edits during pre-submission leads to higher first-time paid rates by the payer—reducing days in your A/R cycle. You get paid faster, easier and more accurately.

Countless Challenges. One Solution. CaparioOne℠.

CaparioOne℠ is the only solution you need to manage your entire revenue cycle from patient check-in to payment posting.

Check eligibility in real time, submit and track claims, manage rejections and denials, and take patient payments in the office, online or over the phone, all from one place with one solution. CaparioOne also provides a powerful reporting suite that helps you monitor performance and identify trends and issues impacting your bottom line.
RECEIVE FULL VISIBILITY FROM CLAIM SUBMISSION TO PAYMENT
Once a claim is submitted, you can run customizable status queries based on the most meaningful criteria, providing valuable reports on the information you find most helpful in proactively managing your business.

You also have a full 14-month searchable history to ensure claims can be located easily, even as they approach their timely filing deadline.

SEE STATUS REPORTS IN REAL TIME
Utilizing CaparioOne to segment submitters by performance enables you to see those that submit the most accurate data and generate the most profit.

You can also run queries to discover common issues and sort data to identify problem submitters. By seeing these details you’re able to work with your customers individually, establishing best practices that will ultimately yield better billing operations.

MANAGE DENIALS WITH EASE
CaparioOne enables you to immediately see that a claim has rejected, determine the reason for the rejection via detailed denial management reporting, and resubmit the claim—all within minutes.

CaparioOne also allows you to:
• Assign re-works to specific staff members
• Create timely filing and appeals letters with a single click
• Manage secondaries more easily as CaparioOne identifies primary paid claims and automates the creation of a secondary claim for electronic processing

PROVIDE VALUABLE INSIGHT TO YOUR CUSTOMERS
Billing services also have access to an accompanying provider portal application that can be rolled out to your submitter clients—extending your reach and ability to support your customers. This allows providers to do front-end eligibility and claim verification as well as gives all parties real-time access to the same information and reporting.

Arming submitters with detailed updates minimizes the amount of customer support calls you receive related to a claim’s status in the processing cycle.

Moreover, advanced and intelligent business analytics provides submitters with proactive insight into their own revenue cycle processes. In this way, CaparioOne becomes a powerful tool for customer retention and client satisfaction.

YOUR BUSINESS ADVANTAGE
Caprio’s billing service portal is designed specifically for the needs of billing service organizations and offers an advanced suite of workflow and financial decision support tools, including:
• Real-time dashboard reporting that can be customized to report on an entire customer list or by customer group, practice or individual provider
• Flexible work queues that allow users to tailor the product and reporting to the workflow of the user or site
• A database structure that enables users to view and manage parent-child relationships among customers.

ABOUT CAPARIO
Capario is committed to simplifying the healthcare reimbursement process. We make it easier for providers to get paid faster and more accurately by offering innovative, yet simple-to-use solutions that deliver real-time actionable information to help streamline their entire revenue cycle. And with more than 20 years in our industry, Capario has become known for our world-class customer service.

Connecting to more than:
• 5,000 payers
• 88,000 providers
• An additional 240,000 providers through vendor partners

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