



Capario EDI Team  
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## Payer Agreement Instructions for Maine Medicaid (MC036)

You will enroll by completing the online registration at MaineCare's website. Additional instructions for this Payer are shown below.

If you are a Capario customer then complete the Payer enrollment process BEFORE submitting claims to Capario for this Payer.

If you are not yet a Capario customer please contact Capario sales at: [ProviderSales@Capario.com](mailto:ProviderSales@Capario.com) or 800-586-6870.

### Guidelines for Enrolling with this Payer

- 1) Please make sure you are certified with Maine Medicaid where the payer states you are approved to the plan.
  - The MaineCare EDI Help Desk can be reached Monday – Friday, from 7:00 am – 6:00 pm by calling 1-866-690-5585 or by email at [mainecaresupport@unisys.com](mailto:mainecaresupport@unisys.com)
- 2) Once approved, log in here to complete the trading partner enrollment process:  
<https://mainecare.maine.gov/Default.aspx>
- 3) Once providers are re-enrolled they can use the payer site to:
  - Update their information.
  - Assign Capario, from the drop down list, as your third party representative for ERAs (835).
  - ERA's can be selected during Re-Enrollment, but they will not be available until claims are processed on the new system, scheduled for September 1, 2010.
  - **Capario payer id MC036 is to be used for dates of service on or after 09/01/2010. For dates of services prior to 09/01/2010, please continue to use MC031.**

*Questions? Contact Capario EDI Enrollment at: (800) 792-5256 Option 1*