



Capario EDI Team

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Payer Agreement Instructions for Maine Medicaid (MC036)

To receive ERAs from Maine Medicaid, submitters must complete the online registration at MaineCare's website. Additional instructions for this Payer are shown below.

If you are a Capario customer then complete the Payer enrollment process BEFORE submitting claims to Capario for this Payer.

If you are not yet a Capario customer please contact Capario sales at: ProviderSales@Capario.com or 800-586-6870.

Guidelines for Enrolling with this Payer

1) Please make sure you are certified with Maine Medicaid where the payer states you are approved to the plan.

- The MaineCare EDI Help Desk can be reached Monday – Friday, from 7:00 am – 6:00 pm by calling 1-866-690-5585 or by email at mainecaresupport@unisys.com

2) Once approved, log in here to complete the trading partner enrollment process:

<https://mainecare.maine.gov/Default.aspx>

3) Once providers are re-enrolled they can use the payer site to:

- Update their information.
- Assign Capario, from the drop down list, as your third party representative for ERAs (835).
- ERA's can be selected during Re-Enrollment, but they will not be available until claims are processed on the new system, scheduled for September 1, 2010.

Questions? Contact Capario EDI Enrollment at: (800) 792-5256 Option 1