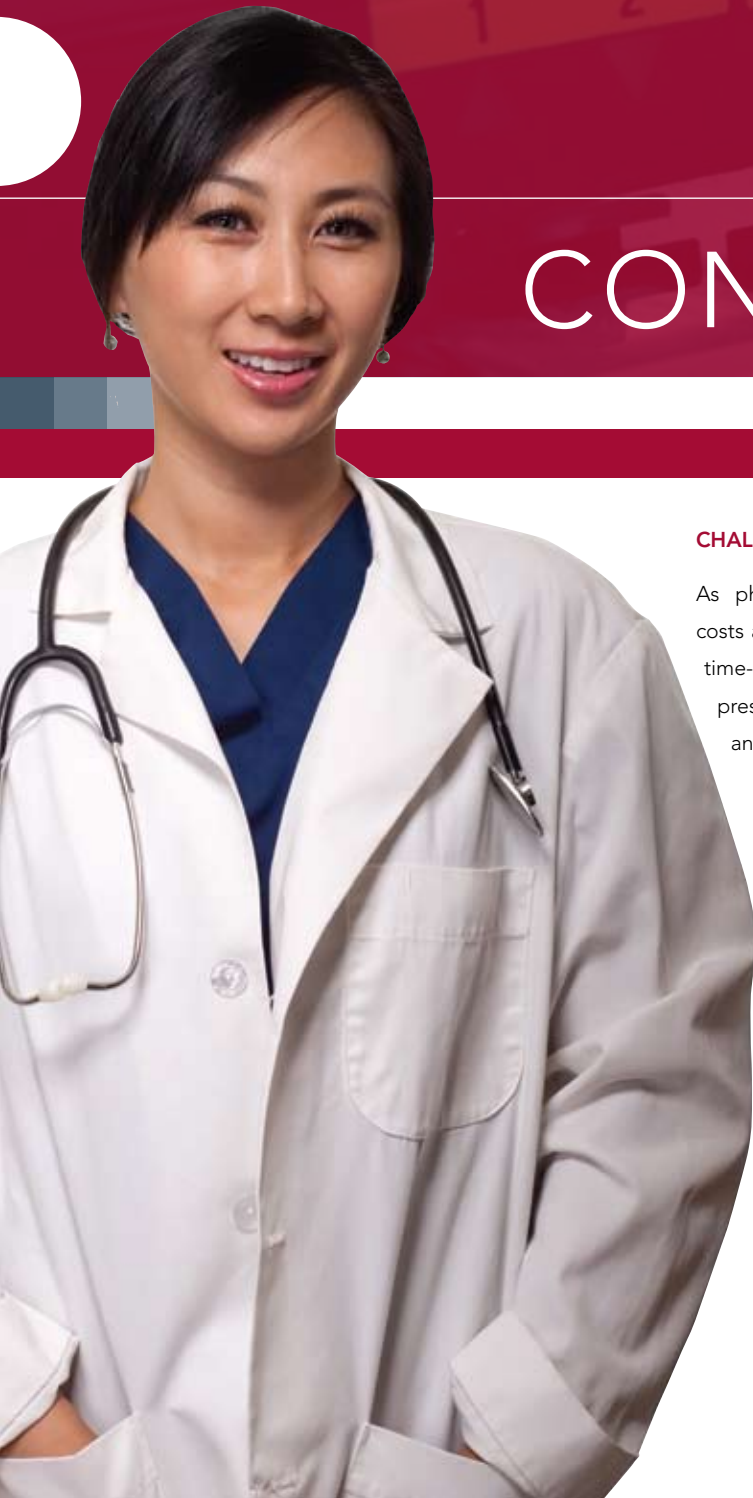




 Connectivity. Solutions. Insight.

 Capario<sup>SM</sup>



# CONNECTIVITY.

Real-Time Technology

Electronic Remittance Advice

Eligibility Verification

### CHALLENGES PROVIDERS FACE

As physician groups face declining reimbursement, escalating operating costs and rising patient bad debt, they are realizing the need to automate the time-consuming intricacies of their revenue cycle processes. Adding further pressure are revised coding standards, growing costs of back-office operations and constantly changing regulations and payer requirements.

Providers facing today's challenges must streamline workflow and create processes that provide complete visibility into their revenue cycle processes. But how? Practices that rely on Capario's SaaS (software as a service) use our automated online functionality to manage each step in the revenue cycle, submitting claims cleanly in electronic format to insurance payers nationwide. Advanced real-time transactions enable practices to create smooth workflow that improves cash flow, reduces administrative costs, speeds reimbursement and shows you where you stand at any given point.

### NATIONWIDE NETWORK

Connecting providers and payers in all parts of the country. Expediting real-time Web transactions to speed reimbursement processes. Providing business insight into all aspects of your revenue cycle.

Capario, healthcare's leading national revenue cycle management solution, is proven to accelerate and refine providers' critical reimbursement transactions with advanced technology and a knowledgeable support team committed to world-class service.

### EXPEDITING REVENUE CYCLE MANAGEMENT

From pre-registration eligibility verification to claim adjudication, our easy-to-navigate Web application provides the real-time transactions, online guidance, automated functions and analytic reporting that improve your workflow efficiency and give you critical and proactive insight for every step of the revenue cycle. More than transaction services, our full-featured solution helps manage each revenue cycle activity to ensure you get paid faster, stay on top of changing payer requirements and increase your cash flow and productivity.

### PEACE OF MIND FOR PROVIDERS

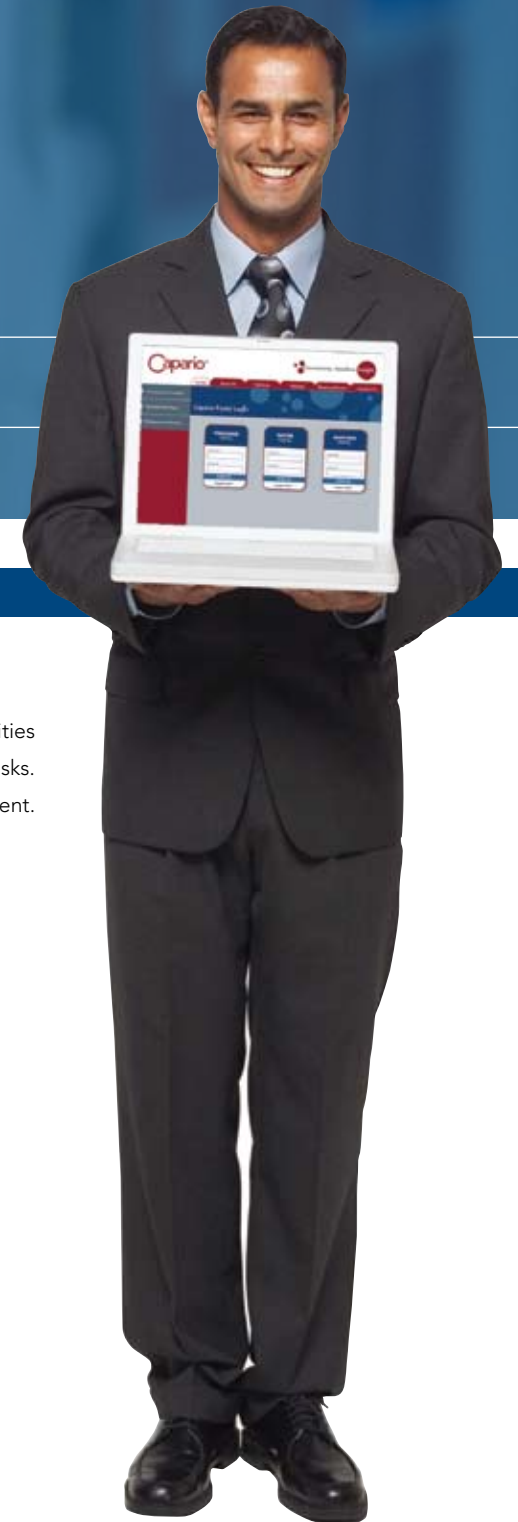
Capario's revenue cycle management solutions relieve stress for providers by delivering the significant financial and operational benefits of real-time processing.

- Improve productivity by streamlining back-office operations and reimbursement workflow with easy-to-use, Web-based tools
- Maximize collections and reduce risk of non-payment with real-time eligibility verification, claim status inquiry and other transactions—without picking up the phone
- Shorten revenue cycle processes by submitting cleaner claims the first time and receiving electronic remittance advice (ERA) for easy integration with practice management systems
- Gain insight into your practice with customized business intelligence reporting and on-demand, real-time claims status visibility
- Stay in compliance with evolving regulatory and payer requirements

# SOLUTIONS.

Quicker Reimbursement

Electronic Submissions



## A COMPREHENSIVE APPROACH

Our comprehensive Web-based functionality lets healthcare providers shorten each revenue cycle step and gain productivity improvements directly impacting the bottom line. Our straight-forward Web portal provides the structure for streamlined processing that adapts to your organization's workflow. And our intuitive interface improves productivity by presenting information that is tailored and customized to each person's preference.

*Every step in the revenue cycle is faster.* Shortening the revenue cycle improves cash flow while minimizing the costs of back-office operations. Capario's real-time capabilities enable you to achieve new standards of efficiency with valuable time-savers. Verify patient eligibility in real-time. Check claim status in seconds. Gain immediate insight into payment trends.

*Every task in the revenue cycle is easier.* No other solution offering as much functionality is as simple to use as Capario's portal. This helps staff adapt to electronic processing—especially when they realize its advantages. Users access functions with a single log-on, retain their usual workflow and lighten their workload by hours. Some tasks are eliminated, others radically reduced to effectively increase productivity while decreasing days outstanding and optimizing in-depth business intelligence.

## STREAMLINED ELIGIBILITY VERIFICATION

Capario starts expediting processes at the start of a claim's lifecycle, so you submit them only once, eliminating time-consuming claims re-work. Our real-time transactions and HIPAA-compliant transmissions let you maximize collections while reducing phone calls and the risk of bad debt.

- Real-time eligibility verification lets providers know immediately if patient is covered
- Automatic claim checking optimizes first-time claim accuracy
- Electronic submissions enable faster communications to payers

## SIMPLER CLAIMS STATUS INQUIRY

Capario is an interactive solution that lets you receive up-to-the-minute information in real time whenever you query for full visibility into your claims processes. Or you can schedule automated status updates to see exactly what is happening with your revenue cycle, as often as you like.

## EFFECTIVE CLAIMS MANAGEMENT

Claims management has never been more convenient than with Capario's online capabilities and direct connections to payers. You will realize new efficiencies by eliminating manual tasks. Our solution simplifies this process and often presents an immediate return on investment. Automated processing and valuable online features save you hours.

- Online claims editing helps users correct rejection problems quickly
- Electronic document attachments enable you to send documents previously only handled manually, such as Workers' Comp bills
- Filing letters and appeal sheets, pre-populated with claims data, are created in one click
- Processes integrated with practice management systems enable electronic management of accounts receivable





# INSIGHT.

Business Intelligence

Informed Decisions

## EASIER REMITTANCE MANAGEMENT

Capario simplifies management of multiple payer relationships and the unique way each one handles remittance advice. You'll learn immediately after submission if the payer received your claims, and you'll receive convenient ERA. Implementing efficient remittance processing speeds accurate payment and our real-time services provide information you need in easily understood online presentations.

- Automated ERA together with the claim on the same screen for easy viewing and reconciliation
- Complete visibility showing current progress of your payments

## SIMPLIFIED DENIALS MANAGEMENT

By working with Capario, you will drastically streamline denials management workflow and improve your ability to resubmit claims without interrupting your revenue cycle. Our advanced system provides users with detailed information guiding them through the resubmission process. Using our online denials management tools, you will have the ability to:

- Assign rejected claims to be reworked
- Automatically generate appeals letters
- Easily analyze the claim amount against the remittance payment and run reports to identify denial trends

## ADVANCED, DETAILED REPORTING

Capario compiles and packages claims information into meaningful reports so well that providers and payers often think of our solution as their own in-house data analytics team. Our business intelligence reports offer you business performance insight into the state of your practice, enabling more informed decisions to improve profitability. You can also monitor your actual claims processing with ready-to-use or customized reports and have the information you need without interrupting workflow.

- Develop reports to proactively identify and tackle problems in your revenue stream
- Generate customized reports to help you understand and more efficiently manage your office

## SUPPORT

Capario is always there to deliver the personalized service you want with the level of expertise you need. Every practice has a cross-functional customer support team solely dedicated to supporting provider groups and understanding their unique needs. These professionals listen to your needs, learn your workflow and help create processes that support your business objectives.

Your team is your constant guide from initial set-up and training, to implementation and payer enrollment, through long-term support—optimizing your operations while avoiding hand-offs from one team to another. The relationship you build with your Capario account management team during implementation is a promise for the future. You can rely on this centralized team to be a single point of contact to meet all of your needs.



For more information, visit [www.capario.com](http://www.capario.com), e-mail [sales@capario.com](mailto:sales@capario.com) or call 800.586.6870.

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