



## SIMPLIFY PROVIDER COMMUNICATIONS

PROVIDER COMMUNICATION AND DATA PROCESSING SERVICES

As a payer, provider communications can be costly and time-consuming. With more than 20 years of experience working directly with payers, providers and vendors nationwide, Capario helps you streamline these communications and more through its advanced connectivity network and Web-based portal technologies. Processing nearly a million transactions daily, you can rely on Capario, an EHNAC- and CAQH® CORE™-certified organization, for all real-time and batch EDI transactions, including pre-service eligibility verification, claims, electronic remittance advice (ERA) and more.

With technology based on a powerful HIPAA-compliant platform, Capario further enhances its value by offering payer- and provider-facing portals that enable you to unlock your organization's potential. Whether you want to receive all transactions and support documentation electronically, gain insight into submitter activity, or reduce communication, paper and mailing costs, Capario has the solution.

 Connectivity. Solutions. Insight.

Capario's provider communication and data processing services enable you to:

- Gain in-depth insight into all transaction activity, which is also viewable by individual providers
- Minimize operational and communication-related costs
- Better communicate with providers
- Eliminate paper, printing and mailing costs
- Receive transactions through a single HIPAA-compliant platform
- Maximize efficiency
- Improve auto-adjudication rates

---

#### About Capario

Capario provides industry-leading solutions, helping payers optimize administrative efficiency and reduce provider-related inquiries. By automating processes, payers reduce operational costs, minimize paper-based methods, improve productivity and streamline communications with providers. Partnering with Capario gives payers valuable insight that reduces administrative overhead and improves provider relations. To learn more, visit [www.capario.com](http://www.capario.com).

#### SIMPLIFY WORKFLOW

By partnering with Capario, you rely on a trusted organization for coordination of transactions and support of your providers.

Aggregating all provider transactions on your behalf, Capario's intuitive payer portal allows you to monitor all transactions through a single application, helping you gain in-depth knowledge about your business and your providers. Utilizing Capario to automate transaction management, you are able to:

- Minimize paper-based processes
- Eliminate printing, mailing and postage costs
- Optimize efficiency
- Decrease incoming provider inquiries
- Improve provider relations

Further enhancing your operations, Capario offers an electronic attachment solution that allows payers to electronically request and receive support documentation, such as Workers' Compensation, making once time-consuming paper processes quick and easy.

#### BUSINESS INSIGHT

By providing visibility into all transactions in one place, Capario's payer portal helps you access valuable information for in-depth business insight through:

- Reviewing individual provider activity, including acceptance and rejection rates, to proactively identify and tackle issues often associated with problem submitters
- Accessing audit trails for detailed information on each transaction's progress, including Capario's receipt and/or rejection of the transaction

#### ENHANCE PROVIDER COMMUNICATIONS

With Capario acting as a bridge between you and your providers, you only receive transactions that are ready for processing and Capario handles the rest. You benefit by receiving pre-scrubbed claims submitted through Capario's provider portal for increased auto-adjudication and optimized first-time pass-through rates. And by working closely with your providers, Capario can resolve transaction issues on your behalf and communicate important policy changes as needed, freeing you to focus on more mission-critical tasks.

Additionally, to help payers improve their competitive position in the market, Capario offers co-branded, provider portals that can be rolled out to your submitters for real-time eligibility verification, claim submission, online direct data entry and more. By utilizing these services, you can:

- Improve existing relationships and attract more providers
- Communicate directly with your providers
- Minimize inquiry phone calls
- Improve auto-adjudication rates
- Optimize your paperless workflow by helping providers work electronically
- Reduce operational costs while maximizing efficiency

Capario's payer solutions not only improve your operations and auto-adjudication rates, but they also help you minimize costs associated with transactions and provider communications. To learn more, e-mail [sales@capario.com](mailto:sales@capario.com) or call 800-586-6870.



1901 E. Alton, #100  
Santa Ana, CA 92705

800.586.6870  
[sales@capario.com](mailto:sales@capario.com)  
[www.capario.com](http://www.capario.com)